Accessing Canvas: A How-To Guide for Students

Created by the Center for Teaching & Learning (CTL)

Accessing Canvas via Web Browser

- > Find Canvas online at canvas.jefferson.edu
 - Access Canvas on your desktop, laptop computer, or mobile device by navigating to canvas.jefferson.edu in your web browser (such as Google Chrome or Firefox)
- > Log in to Canvas using your Campus Key and password

Accessing Canvas via Mobile App

- > Search for the Canvas Student app in the App Store or Play Store
 - Once you've downloaded the app, open it and tap 'Find my school'
 - Search for Jefferson, then log in using your Campus Key and password

Need More Help?

- > Canvas offers several resources you can use to get help at any time
 - Check out the <u>Canvas Student Guide</u> for step-by-step answers to common questions
 - <u>Canvas Mobile Guides</u> offer specific instructions for iOS and Android devices
 - The <u>Canvas Student App video</u> walks you through accessing and logging in via the mobile app
 - Check out the <u>Canvas YouTube channel</u> for helpful videos
 - 24/7 Canvas support is available for Jefferson students. Get help in real time on the <u>Canvas Support Chat</u> or by calling the Canvas Support Hotline at (267) 666-6253